



---

W2511 State Road 23 • Green Lake, WI 54941 • (920) 294-3323 • Fax (920) 294-3686

## **COVID-19 Protocols at Green Lake Conference Center**

The health and well-being of our guests and staff is our highest priority! To decrease coronavirus risk, we are:

- Continuing to maintain our high standards of housekeeping and thorough cleaning, the foundation for preventing and spreading diseases.
- Leaving all our lodging types vacant for 24 hours between guest check-outs and check-ins.
- Providing contactless check-in and check-out for camping, houses and cabins.
- Complying with the Wisconsin Governor's order requiring guests and staff to wear face coverings inside buildings, except when doing so would inhibit an individual's health, when the individual is under 5 years old, or while eating and drinking. (Face masks are available at Guest Services in Kraft Centre for \$1.)
- Posting signs in restrooms and common areas to encourage guests and staff to regularly and thoroughly wash their hands with soap and water or an alcohol-based rub and to avoid touching their eyes, nose and mouth.
- Converting soap and paper towel dispensers to touchless style.
- Increasing the use and frequency of disinfectant and sanitizer in indoor public spaces and on all hard surfaces in accommodations prior to guest arrival.
- Equipping staff with printed information on how to stop the spread of the disease, and what symptoms to watch for.
- Continuing to use disinfectant bleach on all linens and towels in every wash.
- Cleaning and sanitizing all surfaces in campground bathhouses and public spaces twice a day.
- Wearing gloves and masks when cleaning public spaces.
- Servicing accommodations only before check-in and after check-out; not during the guests' stay.
- Across the conference center, using rubber gloves when cleaning and disinfecting frequently touched surfaces such as door handles.
- Asking guests and staff to stay home if they are unwell and/or have a fever.
- Reconfiguring room capacities to allow for social distancing
- Encouraging guests to explore our 900 acres and enjoy the fresh air.

Follow advice given by your healthcare provider, our national and your local public health authority or your employer on how to protect yourself and others from COVID-19. We will continue to heed the advice of governments, public health authorities and medical professionals.

Updated: 8/10/2020